



## Standard Install

Our standard install covers the significant majority of home installs in the UK and covers:

- Install of POD Point on a brick or plaster wall, or suitable permanent structure.
- The correct electrical connections and protections.
- An additional three way consumer unit, if required.
- Up to 15 meters of cable between the distribution board and the POD Point.
- Cable affixed flush to the wall, not trenched or hidden behind walls, through joists, arial or subterranean runs.
- Cable run through a single skin brick wall.
- An earth rod in soft ground, if required. Additional charges may apply if an earth rod must be fitted through hard standing.

Please note:

- We assume that your electrical connection is in adequate condition and has sufficient available capacity.
- If install requirements fall outside of our standard installation package, the electrician will detail required and provide a no obligation quote for these services.

## 3 Year Warranty

### Warranty

POD Point Solos are covered by a comprehensive on-site hardware 36 month warranty. Any hardware failure should be promptly reported to us [warranty@pod-point.com](mailto:warranty@pod-point.com), quoting the serial number, the date of installation and a brief description of the fault. Our technical team will carry out an assessment and may contact you to get further details.

### Limitation of liability

In no event will POD Point accept any liability for any loss, costs or damage consequential to the use and/or misuse of our hardware products except where this is caused by our negligence.

## Home Charge Grant

The Office for Low Emission Vehicles (OLEV) provides a grant for EV drivers to have a POD Point installed at their home. POD Point will process and manage the application in order to claim the grant for you.

The grant is subject to a number of terms and conditions, a summary of which is provided in this document.

### Summary of Terms and Conditions

- Residents must provide evidence of being the registered keeper or lessee, or be named as the primary user of an eligible plug-in vehicle in order to be able to claim the grant.
- Only one claim per vehicle can be made, even if you own more than one home. However, a single customer can claim one charge point per vehicle, for up to two vehicles.
- A list of qualifying electric vehicles is maintained at: <https://www.gov.uk/plug-in-car-van-grants/eligibility>.
- The grant is only applicable for residential addresses with designated private off-street parking.
- If you are not the property owner, written permission from the property owner must be obtained prior to installation of the charge point.
- The charge point must be installed in a location with GSM coverage and usage data collected will be passed to OLEV in an anonymized form to inform future decisions.

Full details of the grant terms and conditions are available at: [https://www.gov.uk/government/uploads/system/uploads/attachment\\_data/file/418525/electric-vehicle-homecharge-scheme-guidance-for-customers-2015.pdf](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/418525/electric-vehicle-homecharge-scheme-guidance-for-customers-2015.pdf).

Customers who require additional information, or have any queries on the grant process should contact OLEV directly on [chargepoint.grants@olev.gsi.gov.uk](mailto:chargepoint.grants@olev.gsi.gov.uk).